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New Surface PC Partner Training: Zero-Touch Deployment with Surface

Surface Partners,
To help you better serve your customers, we have launched a great new training course for our partner community:

Surface PC – Zero-Touch Deployment with Surface Training for Partners (18817)

<https://aka.ms/SurfaceZTDtraining>

This course is designed to help Surface PC sellers learn to take advantage of Windows Autopilot to quickly and easily deploy customer devices. With Windows Autopilot, Surface revolutionizes the way new devices are deployed, reset and repurposed, with an experience that is zero-touch for customer IT.



In this course, you will learn about:

- *Windows Autopilot and how it digitally transforms Surface deployments*
- *The key players and their roles in the Autopilot process*
- *The unique advantages of using Surface devices with Windows Autopilot*
- *New partner business opportunities with modern deployment.*
- *The basics of becoming a CSP partner*
- *How to request a reseller relationship with a customer to manage their environment.*
- *The steps to provision new Surface devices into a customer account*
- *CSV file requirements and the proper way to format a CSV file for bulk device upload*
- *Troubleshooting and tips*
- *Resources and issue escalation*

As with all of our existing Surface Academy training, this new Zero-Touch Deployment training course is available within Microsoft's Partner University portal (login required). If you have questions regarding access to Partner University, please review the [Partner University access resource](#) on the Surface Reseller Alliance (SRA) portal.

Thanks for your continued support for Microsoft Surface.