Modern Workplace Enablement for Partners

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One Commercial Partner (OCP)

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Next Planned Update: Sept 7, 2020
PDF Link: https://aka.ms/mwpartnerenablement
Virtual Training Series (VTS)

Interactive, time-zone-friendly webinar series for Microsoft Partners designed to increase your knowledge of incubation and advanced technical scenarios across Microsoft’s cloud solutions. These training opportunities offer chat-based instructors, with deep technical knowledge in a consolidated format and time frame.

- Focused on Microsoft core solution areas:
  - Azure
  - Modern Work and Security
  - Business Applications
- Flexible schedules and self-paced options
- Available to all Microsoft Partners

https://aka.ms/enablevts
### FY21 OCP Virtual Training Series (VTS) Calendar – Modern Workplace

<table>
<thead>
<tr>
<th>Event Title</th>
<th>Duration (Hrs)</th>
<th>Start Date</th>
<th>End Date</th>
<th>Occurrence #1</th>
<th>Occurrence #2</th>
<th>Occurrence #3</th>
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<tbody>
<tr>
<td>Getting started with Microsoft 365 (MS-900)</td>
<td>5</td>
<td>31-Aug</td>
<td>04-Sep</td>
<td><a href="#">Registration Link</a></td>
<td><a href="#">Registration Link</a></td>
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<tr>
<td>Administering and Managing a Microsoft Teams (MS-700)</td>
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<td>14-Sep</td>
<td>18-Sep</td>
<td><a href="#">Link Coming Soon</a></td>
<td><a href="#">Link Coming Soon</a></td>
<td><a href="#">Link Coming Soon</a></td>
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<tr>
<td>Managing a Modern Messaging Infrastructure (MS-203)</td>
<td>8</td>
<td>28-Sep</td>
<td>1-Oct</td>
<td><a href="#">Link Coming Soon</a></td>
<td><a href="#">Link Coming Soon</a></td>
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Visit [http://aka.ms/enablevts](http://aka.ms/enablevts) to see the list of available and upcoming VTS across all Microsoft clouds. Also, be sure to read the OCP Enablement team [blogs](#) on the value of skilling.
This a proposed roadmap of the virtual training schedule for Modern Workplace for FY21. Trainings are locked after dates are committed.

For Modern Workplace, VTSs are typically executed with pre-recorded content by learning partners and digital bootcamps are completed live with Microsoft SMEs.

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<td><strong>FY21 Q2</strong></td>
<td><strong>FY21 Q3</strong></td>
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<td>MS-900: M365 Fundamentals</td>
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<td>MS-900: M365 Fundamentals</td>
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<td><strong>Associate VTSs</strong></td>
<td><strong>MD-100 &amp; 101 x1</strong></td>
<td><strong>MD-100 &amp; 101 x1</strong></td>
<td><strong>MS-500 x 2</strong></td>
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<td>MS-203: Messaging Admin</td>
<td>MD-100: Desktop Admin</td>
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<td>MD-101: Desktop Admin</td>
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<tr>
<td>MS-203: Messaging Admin</td>
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<td>MS-600: M365 Developer</td>
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<tr>
<td><strong>Expert VTSs</strong></td>
<td><strong>MS-100 &amp; 101 x1</strong></td>
<td><strong>MS-100 &amp; 101 x1</strong></td>
<td><strong>MS-100 &amp; 101 x1</strong></td>
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<tr>
<td>MS-100: Enterprise Admin</td>
<td>MS-101: Enterprise Admin</td>
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<td><strong>Strategic/Advanced Digital Bootcamps</strong></td>
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<td>Selling M365 &amp; Security Solutions</td>
<td>Build a MSFT SOC Bootcamp</td>
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<td>Build a Security, Compliance, Identity Practice</td>
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<td>Teams Development Bootcamp</td>
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<td>Firstline Worker Bootcamp</td>
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Microsoft 365 Certifications & Exams

**Fundamental**

- **M365 Fundamentals**
  - MS-900: Microsoft 365 Fundamentals

**Associate**

- **M365 Modern Desktop Administrator Associate**
  - MD-100: Windows 10
  - MD-101: Managing Modern Desktop

- **M365 Messaging Administrator Associate**
  - MS-203: Microsoft 365 Messaging

- **M365 Security Administrator Associate**
  - MS-500: Microsoft 365 Security Administration

- **M365 Teams Administrator Associate**
  - MS-700: Managing Microsoft Teams

- **M365 Developer Associate**
  - MS-600: Building Applications and Solutions with Microsoft 365 Core Services

**Expert**

- **M365 Enterprise Administrator Expert**
  - MS-100: Microsoft Identity and Services
  - MS-101: Microsoft 365 Identity and Services

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- The links for the exams point to learning paths on Microsoft's Partner Training Center. These learning paths have modules that send learners to content on Microsoft Learn as well as completed OCP Virtual Training Series for Partners (formerly known as VILT) to help learners on their path to certification with their learning modality of choice.

- Visit the Partner Training Center includes learning paths across all Microsoft clouds.

- Go here for the latest certification roadmap Microsoft training and certifications.

- The recommended starting certifications are: M365 Fundamentals for sales roles, M365 Security Admin for security roles, M365 Teams Admin for Microsoft Teams roles, and M365 Developer for developers.
Microsoft Teams Developer Platform

Beginner
- Extend Microsoft 365 – Fundamental
  - 3-hour MS Learn Course - Available now
    - Understand Actionable Messages in Outlook fundamentals
    - Introduction to building apps for Microsoft Teams
    - Introduction to customizing and extending SharePoint
    - Introduction to Office client customization with add-ins

Intermediate
- Extend Microsoft Teams
  - 6-hour MS Learn Course - Available now
- Implement Microsoft Identity
  - 6-hour MS Learn Course - Available now
- Build apps with Microsoft Graph
  - 8-hour MS Learn Course - Available now
- Extend Microsoft SharePoint
  - 9-hour MS Learn Course - Available now

Advanced
- Build Microsoft Teams Apps & Solutions
  - 6-hour Instructor Training - Available now
- Teams Developer Platform – Overview and app lifecycle
- Building Apps and Solutions with Microsoft Teams
- Extend your solution with Microsoft Graph
- Building Teams Apps using Solution Accelerators
- Teams app lifecycle management

Power Platform
- Create a Canvas in Power Apps
  - 3-hour MS Learn Course - Available now
- Introduction to developing with the Power Platform
  - 3-hour MS Learn Course - Available now
- Additional Power Platform Training for Developers
  - 20+ Hours - Available now

Exam reference
- M365 Developer Associate
- Power Platform App Maker Associate
- Power Platform Developer Associate

Job Experience
- Coming Soon

Practice Lead & Sales Resources
- Teams Practice Development Playbook
- Teams App Development Guide
- Microsoft Teams Custom Solutions Practice Page
- Learn how to Build Microsoft Teams Apps Webinar
- Transform: Sales Content, Demos, Interactive Guides

Technical Resources
- Teams Developer Platform docs
- App Templates
- SDK & Tool Kits
- Teams Developer Blog
- M365 Teams Customs Solutions Partners Yammer Community
- Transform: Sales Content, Demos, Interactive Guides
- Power Platform Learning Resources
- Power Apps App in a Day
Microsoft Teams Calling & Meetings

Beginner
- Manage team collaboration with Microsoft Teams
  - 2-hour MS Learn Course - Available now
  - Prepare for a Teams deployment with Microsoft 365
  - Deploy Microsoft Teams clients
  - Manage Microsoft Teams
  - Manage apps, bots, and connectors in Microsoft Teams
  - Manage meetings, conferences, and events with Microsoft Teams

Intermediate
- Upgrade to Microsoft Teams
  - 3-hour MS Learn Course - Available now
  - Getting started with your Teams upgrade
  - Plan your Teams upgrade
  - Understand coexistence and interoperability
  - Upgrade to Teams from Skype for Business
  - Understand hybrid connectivity

Advanced
- Microsoft Teams Calling and Meetings Bootcamp
  - 15-hour Instructor Training - Available now
  - Teams Architecture
  - Teams Governance
  - Teams Manageability
  - Network and Media in Teams
  - Teams Meetings
  - Teams Live Events
  - Teams Rooms & Devices
  - Teams Rooms Deployment and Configurations
  - Teams Rooms Management
  - Teams Room Tips & Troubleshooting
  - Teams Phone Room Systems
  - Teams Call Queues and Auto Attendants
  - Teams Direct Routing
  - Skype for Business to Teams Upgrade
  - Teams Voice Quality Reporting & Troubleshooting

Exam reference
- M365 Teams Administrator Associate

Job Experience
- Coming Soon

Practice Lead & Sales Resources
- Teams Practice Development Playbook
- Microsoft Teams Partner Guide: Building a Callings & Meetings Practice
- Transform: Sales Content, Demos, Interactive Guides

Technical Resources
- Teams Documentation
- Teams Blog
- M365 Teams Calling & Meetings Partners Yammer Community
- Transform: Sales Content, Demos, Interactive Guides
Security & Identity

Exam reference
- M365 Security Administrator
- M365 Enterprise Administrator
- Azure Security Engineer

Job Experience
- Coming Soon

Practice Lead & Sales Resources
- Security Practice Development Playbook
- M365 Partner Technical Readiness Hub
- Microsoft Security & Identity Practice Page
- Winning with Microsoft Security & Compliance Webinar Series

Technical Resources
- Security docs
- Endpoint Management Practice Page
- Secure Remote Work docs
- Secure Remote Work Resource Center
- Transform: Sales Content, Demos, Labs & Readiness
- M365 Security and Compliance Partners Yammer Community
- Engineering Security Webinars
- Azure Security Center in the Field Channel

Beginner
- Introduction to security in Microsoft 365
  1-hour MS Learn Course - Available now

Intermediate
- Protect identity and access with Azure Active Directory
  3-hour MS Learn Course - Available now
- Defend against threats with Microsoft Threat Protection
  4-hour MS Learn Course - Available now
- Manage security with Microsoft 365
  1-hour MS Learn Course - Available now

Advanced
- Identity & Access Management
  6-hour Instructor Training - Available now
- Threat Protection
  10-hour Instructor Training - Available now
- Azure Sentinel
  MDATP Ninja L400 Course - Available Now
  10-hour Instructor Training - Available now
  Azure Sentinel Ninja L400 Course - Available Now
- Endpoint Management
  9-hour Instructor Training - Available now
Compliance

**Beginner**
- Learn how Microsoft safeguards customer data
  - 6-hour MS Learn Course - Available now

**Intermediate**
- Manage information protection and governance
  - 5-hour MS Learn Course - Available now
- Manage insider risk in Microsoft 365
  - 4-hour MS Learn Course - Available now
- Advanced eDiscovery & Advanced Audit
  - 3-hour MS Learn Course - Available now
- Protect enterprise information with Microsoft 365
  - 1-hour MS Learn Course - Available now

**Advanced**
- M365 Compliance Masterclass
  - 20+ hour Instructor Training - Available now

**Exam reference**
- M365 Security Administrator
- M365 Enterprise Administrator

**Job Experience**
- Coming Soon

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**Practice Lead & Sales Resources**
- Security Practice Development Playbook
- M365 Partner Technical Readiness Hub
- Microsoft Compliance Practice Page
- Winning with Microsoft Security & Compliance Webinar Series

**Technical Resources**
- Practice Page
- Compliance docs
- Transform: Sales Content, Demos, Labs & Readiness
- M365 Security and Compliance Partners Yammer Community
Microsoft Business Value Programs, demo.microsoft.com, and other resources have been combined into on centralized platform that is designed to support you in accelerating and growing your business and have value-based conversations with customers. We’ve worked with partners, champion communities, and Microsoft SMEs to consolidate multiple platforms, repositories, and content and demo experiences across multiple sites to deliver updated experiences and content for partners. You can find the following resources on Transform for Microsoft 365.

- **Customer Digital Experiences:** Leverage customer immersions experiences, demos, and hands on labs with your customers.
- **Value Calculator:** Use real customer data to show the ROI organizations can achieve by adopting Microsoft 365.
- **Customer Content Assembler:** Create presentations tailored to your customer's interests & deliver high quality content with the most up-to-date, marketing-approved messaging, in a consistent format.
- **Security and Compliance Workshops:** Deliver workshops that assist you in conducting effective discussions with your customers about their security and compliance strategy priorities, initiatives, and key influences.
- **Digital Maturity Assessment:** Leverage tools designed to provide a comparison of a given customer’s firstline workforce digital maturity to a global, industry-based benchmark.
- **Customer Success BDM Workshop:** Effectively engage with customer business leaders to Envision and define their business outcomes, use case scenarios and measure of success; and help customers better understand and commit to an effective change management strategy to ensure success and end-user adoption.
Partner Practice Development Playbooks

- Internet of Things
- ISV to SaaS
- Recruit, Hire, Onboard, & Retain Talent
- Security
- Teams
- Remote Work
- SAP on Azure

https://aka.ms/practiceplaybooks
A step-by-step journey to start, grow or optimize a profitable practice to:
- Expedite partner time to building profitable cloud practices
- Drive cloud platform consumption

Download all of the playbooks and research findings at https://aka.ms/practiceplaybooks.
Practice development framework

Define strategy
- Define your offer, benchmark your practice, and identify required resources

Hire and train
- Hire talent, train resources, and complete certifications

Operationalize
- Prepare for launch with systems, tools, and process in place

Go to market and close deals
- Execute your sales and marketing strategy to find your first customers and close deals with winning proposals

Optimize and grow
- Collect feedback, identify expansion opportunities, optimize your practice, grow partnerships, and refine your offer
Teams Practice Development Playbook

Playbook Table of Contents

About this Playbook
The Teamwork Opportunity
Partner Practice Development Framework

Define Your Strategy
Define Your Practice Focus
Understanding the Teams Practice
Teams Sales Formula
Upsell and Cross-Sell Opportunities
Firstline Workers Opportunity
Define Your Service and Solution Offering
Project Services
Managed Services
Reusable IP
Developing Teams Offerings

Hire & Train
Building Your Team
Job Descriptions
Recruiting Resources
Training & Readiness Resources
Competencies and Certifications
Guide: Hire and Train

To provide feedback, email:
playbookfeedback@microsoft.com

Operationalize
Teamwork Assessment
Implement a Solution Delivery Process
Implement Intellectual Property Offerings
Microsoft Licensing Options
Create Your Presales Environment
Key Contracts and Practice Tools
Use CRM to Grow Your Business
Define Customer Support Program & Process
Get Co-Sell Ready
Support Options from Microsoft
Support Tracking

Go to Market and Close Deals
Marketing Infrastructure
Sales Infrastructure
Guide: Go-to-Market and Close Deals

Optimize and Grow
Understanding Customer Lifetime Value
Guide: Optimize and Grow

https://aka.ms/teamspracticemeplaybook
# Security Practice Playbook

## Playbook Table of Contents

### About this Playbook
- The Security Opportunity

### Define Your Strategy
- Define Your Practice Focus
- Understanding the Security Practice
- Understanding Project Based Services
- Deploy Microsoft Intune
- Deploy Azure Sentinel
- Deploy Azure Information Protection
- Understanding and Accelerating Your Managed Service Model
- Understanding Intellectual Property
- Define Vertical Offerings
- Define Your Pricing Strategy
- Identify Partnership Opportunities
- Define Engagement Process
- Stay Informed on Security & Compliance
- Calculate Your Azure Practice Costs
- Identify Potential Customers
- Identify Solution Marketplace Platform

### Hire & Train
- Hire, Build, and Train Your Team
- Job Descriptions
- Recruiting Resources
- Training & Readiness
- Competencies & Certifications

### Operationalize
- Implement a Solution Delivery Process
- Define Customer Support Program & Process
- Manage and Support Azure Deployment
- Support Ticket Setup and Tracking
- Integrate Into a Marketplace
- Implement Intellectual Property Offerings
- Setup Social Offerings
- Create Engagement Checklists & Templates

### Go to Market and Close Deals
- Marketing to the Security Buyer
- Consultative Selling and Technical Pre-Sales
- Architecture Design Session
- Implement Proofs of Concept

### Optimize and Manage
- Understanding Customer Lifetime Value

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To provide feedback, email: playbookfeedback@microsoft.com

https://aka.ms/cloudsecurityplaybook
Recruit, Hire, Onboard, and Retain Talent Playbook

Playbook Table of Contents

About this Playbook
- Talent Opportunity
- Digital Transformation
- Talent Framework

Recruit
- Attracting Candidates
- Sourcing Candidates
- Recruiting Resources
- Practice-Focused Resourcing
- Positions
- Career Path
- Aligning Resources
- Geographic Expansion
- Partnership Opportunities
- Aligning Talent to Competencies
- Hiring Industry Expertise

Hire
- Hiring Process Components
- Candidate Evaluation Process
- Extending an Offer

Onboard and Develop
- Structured Onboarding
- Training and Readiness

Evaluate, Coach and Mentor
- Coaching
- Mentoring
- Evaluations
- Measuring Success

Recognize and Retain
- Employee Empowerment
- Communication
- Employee Recognition
- Retention Tactics
- Attrition
- Succession Planning

To provide feedback, email: playbookfeedback@microsoft.com

https://aka.ms/onboardplaybook